

Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB2000137

Credit Memo Amount: \$590.32

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R261544510SHTG-R710694525SHTG Cust. PO #: see attached

Check #: 68651 Invoice #: _____

AR Ref #: 12158733

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gu Lina,Susan Zhao

Responsible Party: China Production

Note: Kohl's paid us back \$1,187.72 denied the rest.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____