

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB2000134

Credit Memo Amount: \$99.38

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA191931792/CS194119298/CS196569644 Cust. PO #: CA191931792/CS194119298/CS196569644

Check #: 2453802 Invoice #: \_\_\_\_\_

AR Ref #: 88538

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit, but did not find it cost effective to retrieve item.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_