

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB2000133

Credit Memo Amount: \$459.71

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS193091008/CS193168870/CS194296390/CS197094354 Cust. PO #: CS193091008/CS193168870/CS194296390/CS197094354

Check #: 2453660 Invoice #: _____

AR Ref #: 88525

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: mis-ship/missing parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: valid missing parts - VALID - CS have discussed the product color issue with Ecom team, credit has been approved by CS

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____