

# Chargeback Credit Memo Request Form

Date: 1/15/2020 Chargeback Case #: CB2000131

Credit Memo Amount: \$1,107.89

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS190537116-CS191700679 Cust. PO #: see attached

Check #: 2453993 Invoice #: \_\_\_\_\_

AR Ref #: 88512

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORT SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - label created, tracking showed no movement after 48 hours of marked shipped, likely item never ship by warehouse

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_