

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB2000130

Credit Memo Amount: \$1,003.46

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS187958172-CS193390934 Cust. PO #: see attached

Check #: 2453993 Invoice #: _____

AR Ref #: 88512

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item CS did not recover the item as it is not cost effective

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____