

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB2000128

Credit Memo Amount: \$495.45

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS184295263-CS194739196 Cust. PO #: see attached

Check #: 2435492 Invoice #: \_\_\_\_\_

AR Ref #: 88505

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item CS did not recover the item as it is not cost effective

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_