

Chargeback Credit Memo Request Form

Date: 1/17/2020 Chargeback Case #: CB2000123

Credit Memo Amount: \$822.00

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS185538491/CS200545540 Cust. PO #: CS185538491/CS200545540

Check #: 2453492 Invoice #: _____

AR Ref #: 88493

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit and did not find item cost effective to retrieve.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____