

Chargeback Credit Memo Request Form

Date: 1/20/2020 Chargeback Case #: CB2000121

Credit Memo Amount: \$410.92

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS192950886-CS201129698 Cust. PO #: see attached

Check #: 2453492 Invoice #: _____

AR Ref #: 88491

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: Mis-shipped
Mis Information

Investigator: April Huang,Dung (David) Pham,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____