

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB2000115

Credit Memo Amount: \$1,798.07

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS176929287-CS197560706 Cust. PO #: see attached

Check #: 2454585 Invoice #: _____

AR Ref #: 88555

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: Valid - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit and did not find item cost effective to retrieve.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____