

Chargeback Credit Memo Request Form

Date: 1/17/2020 Chargeback Case #: CB2000111

Credit Memo Amount: \$434.37

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS184366820-CS187402911 Cust. PO #: see attached

Check #: 2454585 Invoice #: _____

AR Ref #: 88553

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: Mis Information
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____