

Chargeback Credit Memo Request Form

Date: 1/23/2020 Chargeback Case #: CB2000109

Credit Memo Amount: \$62.41

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS139147484-CS162750935 Cust. PO #: see attached

Check #: 2454585 Invoice #: _____

AR Ref #: 88551

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Dung (David) Pham,Ping Gao

Responsible Party: 3rd-FEDEX

Note: VALID- CS confirmed the order was loaded onto trailer with trailer #, its FedEx issue for not scanning the package.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____