

Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000106

Credit Memo Amount: \$821.97

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA141796244-CS199177911 Cust. PO #: see attached

Check #: 2454585 Invoice #: _____

AR Ref #: 88551

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Dung (David) Pham,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - tracking showed no status after 48 hours of marked shipped

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____