

Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB2000095

Credit Memo Amount: \$145.50

Customer ID: BEALLS Customer Name: Beall's Outlet Stores, Inc.

Chargeback Ref #: 0000866474 Cust. PO #: 0712414

Check #: 180739 Invoice #: _____

AR Ref #: 12158135

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Disputed in Jan 2020 and it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____