

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB2000092

Credit Memo Amount: \$150.00

Customer ID: NEBFUR Customer Name: Nebraska Furniture Mart (FURN)

Chargeback Ref #: 4860811 Cust. PO #: 1837716

Check #: 12158635 Invoice #: 4860811

AR Ref #: 12158635

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: dispute denied by Nebraska and confirm no receipt of shortage item. We have no other evidence to re-challenge since customer refused to pay us back. request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____