

Chargeback Credit Memo Request Form

Date: 5/21/2020 Chargeback Case #: CB2000086

Credit Memo Amount: \$1,517.86

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084411652VCBSINV Cust. PO #: _____
1084411760VCBSINV 1084412036VCBS

Check #: 116006428 Invoice #: _____

AR Ref #: 88339

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Packaging

Detailed Description: Oversized Carton, POs: 4, Issues total: 6
Prep - Bagging, POs: 2, Issues total: 2
Prep - Suffocation Warning, POs: 1, Issues total: 1
Ship In Own Container, POs: 59, Issues total: 231

Investigator: Snowy (Jie) Chen

Responsible Party: US Production

Note: David Lee is only able to request reversal for those ship in own container chargeback occurred from Jan through May but nothing prior to 2019 so we will have to close it since amazon will not pay us back.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____