

Chargeback Credit Memo Request Form

Date: 5/21/2020 Chargeback Case #: CB2000084

Credit Memo Amount: \$969.64

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084411816VCBSINV Cust. PO #: _____

Check #: 116006428 Invoice #: _____

AR Ref #: 88339

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: PO On-Time Accuracy, POs: 15, Issues total: 872

Investigator: Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: valid late ship and Amazon refused to give us waiver or partial payback. This has been addressed to Ron and he is aware of it. Per his last response on 5/14 he will continue to check with warehouse to ensure no recurring late ship issue will happen again.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____