

Chargeback Credit Memo Request Form

Date: 6/3/2020 Chargeback Case #: CB2000080

Credit Memo Amount: \$332.48

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084412339VCBSINV
1084411692VCBSINV Cust. PO #: _____

Check #: 116006428 Invoice #: _____

AR Ref #: 88339

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: ASN Accuracy, POs: 3, Issues total: 17
Overage PO units, POs: 3, Issues total: 7

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____