

Chargeback Credit Memo Request Form

Date: 6/17/2020 Chargeback Case #: CB2000075

Credit Memo Amount: \$4,957.14

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30833042SC 30870068SC Cust. PO #: 3XFMUFOY 1NYXG83O

Check #: 115704236 Invoice #: _____

AR Ref #: 88136

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: amazon denied our dispute, but paid back partial \$571.63

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____