

Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB2000071

Credit Memo Amount: \$1,860.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 41685888-1 41804695-1 Cust. PO #: 41685888-1 41804695-1

Check #: 98052 Invoice #: _____

AR Ref #: 88322

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Freight

Detailed Description: Shipping Charge Correction Over Max Fee - Invoice - 266381727 - Tracking - 1Z1X780R0396608516
Shipping Charge Correction Over Max Fee - Invoice - 266671080 - Tracking - 1Z1X780R0390550795

Investigator: April Huang,Laura Yee,Sherry Curry

Responsible Party: E-COM

Note: UPS DENIED OTSK DISPUTE.
You were charged based on the data received by electronic package scanners concerning the package. The current charges are accurate according to our published billing policies. We are not able to process this adjustment. For additional information on how to avoid future shipping charge corrections, please visit the following link [Avoiding Shipping Charge questions on ups.c](#)

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____