

Chargeback Credit Memo Request Form

Date: 3/25/2020 Chargeback Case #: CB2000064

Credit Memo Amount: \$356.67

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R142773571SHTG/R178318599SHTG/R485332598SHTG Cust. PO #: 12536325/12404259/12389608

Check #: 65489 Invoice #: _____

AR Ref #: 12158155

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gu Lina,Susan Zhao

Responsible Party: Reclaim to Customer

Note: Kohl's paid us back \$104.19 denied the rest. We have no other evidence to re-challenge as we have already submitted BOL/PL to Kohl's

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____