

Chargeback Credit Memo Request Form

Date: 4/22/2020 Chargeback Case #: CB2000057

Credit Memo Amount: \$1,147.46

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: 4962534 4961776 Cust. PO #: 002621114453 002621114454

Check #: 001 00034636682020 Invoice #: 4962534 4961776

AR Ref #: 12158230 12158226

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: CLAIM 8000783823 denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____