

# Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB2000055

Credit Memo Amount: \$1,244.84

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 4914705 4914743 4914744 Cust. PO #: EL2S4DW EL2S4NW EL2S4PA

Check #: 641049 Invoice #: 4914705 4914743 4914744

AR Ref #: 12158238

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: ALL SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: dispute sent since Dec 2019 but BBB never respond or pay us back. This is over 5 months old request credit to close.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_