

# Chargeback Credit Memo Request Form

Date: 1/7/2020 Chargeback Case #: CB2000053

Credit Memo Amount: \$15.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 264226799 Cust. PO #: 40974327-1

Check #: 97667 Invoice #: \_\_\_\_\_

AR Ref #: 87726

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: April Huang,Laura Yee,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_