

Chargeback Credit Memo Request Form

Date: 1/9/2020 Chargeback Case #: CB2000052

Credit Memo Amount: \$100.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 265234494 265247957 265280812 Cust. PO #: 41333140-1 41333518-1 41313077-1
265325812 265874819 41327676-1 415163

Check #: 97667 Invoice #: _____

AR Ref #: 87726

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: April Huang,Laura Yee,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Dispute denied by OSTK- these did have a 5 business day shipping time frame but they did not receive their first scans on time.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____