

Chargeback Credit Memo Request Form

Date: 1/27/2020 Chargeback Case #: CB2000046

Credit Memo Amount: \$1,597.20

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 4951091 4959073 Cust. PO #: 6454017 6641204

Check #: 1849251 Invoice #: _____

AR Ref #: 12158017

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Macy's paid \$1132.80 then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____