

Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB2000045

Credit Memo Amount: \$63.50

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4958507 4950963 Cust. PO #: 6641215 6287345

Check #: 1849251 Invoice #: _____

AR Ref #: 12158015

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: MACY'S PARTIALLY PAID THEN DENIED THE REST

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____