

Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB2000038

Credit Memo Amount: \$603.81

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R006926088SHTG/R167476092SHTG/R443011556SHTG Cust. PO #: 12390439/12390458/12390439

Check #: 65489 Invoice #: _____

AR Ref #: 12158141

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____