

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB2000029

Credit Memo Amount: \$19.29

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 6909543212 7410619612 7469669812 7484542912 Cust. PO #: 69095432 74106196 74696698 74845429

Check #: 1849251 Invoice #: 30908971 30999301 31026055 31012400

AR Ref #: 88143

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham, Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____