

Chargeback Credit Memo Request Form

Date: 1/9/2020 Chargeback Case #: CB2000028

Credit Memo Amount: \$48.99

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1256872012 Cust. PO #: 12568720

Check #: 1849251 Invoice #: 31422430

AR Ref #: 88143

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: VALID - Bloomingdales/Macy's standard full credit for return per sales team agreement.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____