

Chargeback Credit Memo Request Form

Date: 3/24/2020 Chargeback Case #: CB2000026

Credit Memo Amount: \$187.50

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 48234684 47234688 Cust. PO #: 5390746

Check #: 1849251 Invoice #: 48234684 47234688

AR Ref #: 12158013

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-FREIGHT TO VENDOR
DM-FREIGHT FEE CHARGE TO VENDOR/MTO

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - Appointment time 10:00 am
Actual Driver Arrival time 8:16am
Driver Departure time 2:44 pm
Loading carrier exceeded the allotted load time.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____