

Chargeback Credit Memo Request Form

Date: 3/25/2020 Chargeback Case #: CB2000025

Credit Memo Amount: \$312.50

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 9234683 9234687 Cust. PO #: 5397048

Check #: 1849251 Invoice #: 9234683 9234687

AR Ref #: 12158009

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-FREIGHT TO VENDOR
DM-FREIGHT FEE CHARGE TO VENDOR/MTO

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID - Appointment time 10:00 am
Driver arrival time 9:33 am
Driver departure time 5:10 pm
Driver time at SV3 exceeded the allotted load time.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____