

# Chargeback Credit Memo Request Form

Date: 1/7/2020 Chargeback Case #: CB2000023

Credit Memo Amount: \$58.68

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4934768 Cust. PO #: 4862449

Check #: 1849251 Invoice #: 4934768

AR Ref #: 12158007

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_