

Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB2000020

Credit Memo Amount: \$1,428.64

Customer ID: JEROMES Customer Name: Jerome's Furniture -- 2

Chargeback Ref #: 50394241 to 50394250 Cust. PO #: 8209881536 to 8209881545

Check #: 163183 Invoice #: 50394241 to 50394250

AR Ref #: 86161

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: disputed 3 times, but Jerome's refused to pay us back and Helen Chen has no other way to get payback for us. Since it is shortages from Nov 2019 we are requesting credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____