

Chargeback Credit Memo Request Form

Date: 1/3/2020 Chargeback Case #: CB2000013

Credit Memo Amount: \$38.49

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 4930922 Cust. PO #: 9627321

Check #: 1846408 Invoice #: _____

AR Ref #: 12157631

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____