

Chargeback Credit Memo Request Form

Date: 1/9/2020 Chargeback Case #: CB2000012

Credit Memo Amount: \$51.05

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4944860-1PVAR 16957428 4944870-1PVAR 16957530 4944 Cust. PO #: 16957428 16957530 16957563 16957639 16957259 16957

Check #: 2202140 Invoice #: _____

AR Ref #: 12157838

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: 01 / Pricing Error

Investigator: Jade He

Responsible Party: US Production

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____