

Chargeback Credit Memo Request Form

Date: 3/4/2020 Chargeback Case #: CB2000010

Credit Memo Amount: \$54.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4932681-1QVAR 4934364-1QVAR
4934386-1QVAR 4934601- Cust. PO #: 16684121 16828097 16828173 16828251
16828588 16828

Check #: 2202140 Invoice #: _____

AR Ref #: 12157836

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP partially paid \$151 then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____