

# Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB2000007

Credit Memo Amount: \$20.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3589025-COMP Cust. PO #: 16445536 16445573

Check #: 2202140 Invoice #: \_\_\_\_\_

AR Ref #: 12157824

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Late 15 Days or More

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid - The PO's shipped 10/25/2019 after the cancel/In DC date 10/8/2019

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_