

Chargeback Credit Memo Request Form

Date: 2/6/2020 Chargeback Case #: CB2000006

Credit Memo Amount: \$103.52

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 4919162-1QVAR Cust. PO #: 6723787C

Check #: 2202140 Invoice #: _____

AR Ref #: 12157820

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Linda Di

Responsible Party: US Production

Note: Per JCP, chargeback will remain valid as issued

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____