

# Chargeback Credit Memo Request Form

Date: 5/15/2020 Chargeback Case #: CB2000004

Credit Memo Amount: \$593.31

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4932229-1QVAR 4932820-1QVAR  
4932821-1QVAR 4934550- Cust. PO #: 7125651C 7166291R 6118384K 7183528R  
6134472K 72030

Check #: 2202140 Invoice #: \_\_\_\_\_

AR Ref #: 12157814

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP partially paid \$3,513.01 then denied the rest.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_