

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB2000001

Credit Memo Amount: \$345.00

Customer ID: BLKPBV Customer Name: BELK PRIVATE BRAND VENDOR

Chargeback Ref #: C57066640008310 C57066640019949 C57066640165309 C5 Cust. PO #: 5706664 5706908 5709167 5709617

Check #: 1010423 Invoice #: \_\_\_\_\_

AR Ref #: 12157361

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: ASN doesn't match with the carton ID in physical carton at the time of scanning in DC

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: possible mis-ship, it has passed 60 days dispute window (last day to dispute 2/23/2020) and SV3 did not complete until 3/17/2020 - anyhow we cannot dispute and have to accept it.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_