

Chargeback Credit Memo Request Form

Date: 2/19/2020 Chargeback Case #: CB1903725

Credit Memo Amount: \$54.70

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4905766-1QVAR 4905907-1QVAR
4927902-1QVAR Cust. PO #: 16331864 16331603 16568448

Check #: 2202095 Invoice #: _____

AR Ref #: 12157514

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP partially paid \$66.05 then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____