

Chargeback Credit Memo Request Form

Date: 2/12/2020 Chargeback Case #: CB1903724

Credit Memo Amount: \$90.71

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3579702-COMP 3579703-COMP Cust. PO #: 16684121 16445233 16445323 16445536
16445667

Check #: 12157508 12157510 Invoice #: _____

AR Ref #: 12157508

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: SHIPPED LATE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: PO 16684121 shipped 10/28/2019 after 10/22/2019 cancel date
PO 16445233 and other PO's shipped 10/24/2019 after 10/8/2019 cancel date.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____