

Chargeback Credit Memo Request Form

Date: 2/12/2020 Chargeback Case #: CB1903723

Credit Memo Amount: \$10.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3577733-COMP Cust. PO #: 17302751

Check #: 2202095 Invoice #: _____

AR Ref #: 12157506

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Carrier Does Not Match 754 Carrier

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Incorrect carrier generated to the shipment. UNYSON is the carrier tendered to the shipment. AAA Cooper physically pick up the shipment.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____