

# Chargeback Credit Memo Request Form

Date: 1/8/2020 Chargeback Case #: CB1903722

Credit Memo Amount: \$79.92

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 4919160-1QVAR 4919161-1QVAR Cust. PO #: 6731798R 5672175K

Check #: 2202095 Invoice #: \_\_\_\_\_

AR Ref #: 12157502

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Linda Di

Responsible Party: China Production

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_