

Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB1903719

Credit Memo Amount: \$53.55

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4905531-1QVAR 4905776-1QVAR
4940669-1QVAR Cust. PO #: 7073398C 6061279K 6127369K

Check #: 2202095 Invoice #: _____

AR Ref #: 12157494

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP paid \$500 then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____