

Chargeback Credit Memo Request Form

Date: 1/2/2020 Chargeback Case #: CB1903718

Credit Memo Amount: \$13.64

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4894502-1QVAR Cust. PO #: 7064314C

Check #: 2202095 Invoice #: _____

AR Ref #: 12157492

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____