

Chargeback Credit Memo Request Form

Date: 2/12/2020 Chargeback Case #: CB1903714

Credit Memo Amount: \$10.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3577046-COMP Cust. PO #: 6206932K

Check #: 2202095 Invoice #: _____

AR Ref #: 12157482

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Carrier Does Not Match 754 Carrier

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: The incorrect carrier as generated for the shipment. Unyson is the carrier AAA physically picked up the shipment

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____