

Chargeback Credit Memo Request Form

Date: 4/23/2020 Chargeback Case #: CB1903708

Credit Memo Amount: \$309.50

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30358708SC- 30631456SC- Cust. PO #: 7PINQJDI 76VKXWMY

Check #: 114687208 Invoice #: _____

AR Ref #: 87866

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$63.75 denied the rest. No other evidence to re-challenge as this is 2019 shipment.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____