

# Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1903706

Credit Memo Amount: \$108.45

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30651347SC Cust. PO #: \_\_\_\_\_

Check #: 114687208 Invoice #: \_\_\_\_\_

AR Ref #: 87864

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 30651347

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_