

Chargeback Credit Memo Request Form

Date: 4/22/2020 Chargeback Case #: CB1903704

Credit Memo Amount: \$1,630.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084386317VCBSINV Cust. PO #: _____

Check #: 114687208 Invoice #: _____

AR Ref #: 87862

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: No carton/package content label, POs: 14, Issues total: 326

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Per Ping's investigation, some of these labels were damaged during transit and Amazon will not paid us back. Some of these labels were scuffed so it does not scan, since we have no way to get reversal we will have to validate these label chargeback.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____